

LIMITED WARRANTY POLICY

Revision Date: April 17, 2023

Fill-Rite & Sotera Products

Fill-Rite Company ("Manufacturer") warrants each consumer buyer of its products ("Buyer") from date of sale that goods of its manufacture ("Goods") shall be free from defects of materials and workmanship.

Warranty Duration for Products Purchased July 1, 2019, and After:

| Series | From Date of Sale to End User* | Description |
|---|--------------------------------|---|
| FR1200 Series FR2400 Series FR4200 Series FR4400 Series FR700V Series FR300V Series NX25-120 Series NX25-240 Series NX25-DDC Series FR600 Series | Lifetime | Pump castings are warrantied against material and manufacturing defects for the lifetime of the pump. This excludes paint and corrosion related issues. Castings include, but are not limited to, motor frames, inlet flanges and bung adapters, junction box covers, motor housings, pump housings, switch plates, and end bells. |
| | 5 Years | The motor and associated components within the pump are warrantied against material and manufacturing defects for a period of 5 years. Motor components include, but are not limited to, magnets, armatures, brush assemblies, thermal protectors, lead wires, circuit boards, and circuit board wiring harnesses. |
| | 2 Years | Wearable components necessary for the proper functioning of the pump are warrantied from material and manufacturing defects for a period of 2 years. Components include, but are not limited to, seals, gaskets, O-rings, springs, vanes, bypass caps, nozzle boots, switch shaft assembly components, line switches, rotors, rotor covers, and paint**. <i>**Paint is warrantied for material and manufacturing defects such as adhesion. Normal wear from product use, exposure to the elements and/or chemicals resulting in paint degradation or corrosion are excluded.</i> |
| | 1 Year | Accessories included in the package are warrantied from material and manufacturing defects for the period of 1 year. Accessories include, but are not limited to, accessory cabling and cable connectors, elbows, hoses, nozzles, suction tubes, swivels, and anti-siphon kits. |
| 400 Series | 5 Years | All components warrantied from manufacturing or material defects. |
| Cabinets Hand Pumps FMS Hardware** DEF Systems TN Series TM Series TS Series TT Series 800 Series 900 Series RD Series | 2 Years | All pump, cabinet, and meter components warrantied from manufacturing or material defects. ** FMS Warranty does not include FMIPAD, either separately or within NXFMPED. |
| Accessories, Parts, and Standard Duty Pumps (SD1600, SD1200, SD600, SD62, SD11) | 1 Year | All components warrantied from manufacturing or material defects. |

Items not covered under this warranty include, but are not limited to, miscellaneous fasteners, washers, labels, nameplates, rivets, emblems, packaging, Teflon tape, wiring nuts, and documentation.

* Proof of purchase from an Authorized Fill-Rite Company reseller required for warranty claims. Claims without proof of purchase will default to the product warranty date code. In the EU, Limited Lifetime Warranty is limited to 10 years.

Warranty Duration for Products Purchased PRIOR TO July 1, 2019:

| Series | From Date of Sale to End User* | Description |
|---|--------------------------------|--|
| 400 Series | 5 Years | All components warrantied from manufacturing or material defects. |
| FR1200 Series FR2400 Series FR4200 Series FR4400 Series FR700V Series FR300V Series NX25-120 Series NX25-240 Series NX25-DDC Series FR600 Series Cabinets Hand Pumps FMS Hardware DEF Systems TN Series TM Series TS Series TT Series 800 Series 900 Series RD Series | 2 Years | All pump, cabinet, and meter components warrantied from manufacturing or material defects. |
| Accessories, Parts, and Standard Duty Pumps (SD1600, SD1200, SD600, SD62, SD11) | 1 Year | All components warrantied from manufacturing or material defects. |

Items not covered under this warranty include, but are not limited to, miscellaneous fasteners, washers, labels, nameplates, rivets, emblems, packaging, Teflon tape, wiring nuts, and documentation.

* Proof of purchase from an Authorized Fill-Rite Company reseller required for warranty claims. Claims without proof of purchase will default to the product warranty date code. In the EU, Limited Lifetime Warranty is limited to 10 years.

Please do not return product to the store. For all warranty and product questions, contact Fill-Rite Customer Service at 1-800-634-2695. Manufacturer's sole obligation under the foregoing warranties will be limited to either – at Manufacturer's option – replacing defective goods (subject to limitations hereinafter provided) or refunding the purchase price for such Goods theretofore paid by the buyer, and Buyers exclusive remedy for breach of any such warranties will be enforcement of such obligations of the Manufacturer. If the Manufacturer so requests the return of such Goods, the Goods will be redelivered to the manufacturer in accordance with Manufacturer's instructions FOB Factory.

The remedies contained herein shall constitute the sole recourse of the Buyer against the Manufacturer for breach of warranty. IN NO EVENT SHALL THE MANUFACTURER'S LIABILITY FOR ANY CLAIM FOR DAMAGES ARISING OUT OF THE MANUFACTURE, SALE, DELIVERY, OR USE OF THE GOODS EXCEED THE PURCHASE PRICE.

The foregoing warranties will not extend to goods subject to misuse, neglect, accident, improper installation or maintenance, or have been repaired by anyone other than the Manufacturer or its authorized representative. THE FOREGOING WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OF MERCHANTABILITY, FITNESS FOR PURPOSE OF ANY OTHER TYPE, WHETHER EXPRESSED OR IMPLIED. No person may vary the foregoing warranties or remedies, except in writing signed by a duly authorized officer of the Manufacturer. The Buyer's acceptance of delivery of the Goods constitutes acceptance of the foregoing warranties and remedies, and all conditions and limitations thereof.