



## LIMITED WARRANTY POLICY

Revision Date: December 4, 2024  
 Fill-Rite & Sotera Products

Fill-Rite Company ("Manufacturer") warrants to each consumer buyer of its products ("Buyer") from date of sale or date of delivery (if later than the date of purchase) that goods of its manufacture ("Goods") shall be free from defects of materials and workmanship for the "Warranty Durations" specified below.

Because Manufacturer cannot control the quality of Goods sold by unauthorized sellers, this warranty applies only to Goods that were purchased from Manufacturer or a Manufacturer-authorized seller in the United States or Canada, unless otherwise prohibited by law. Manufacturer reserves the right to reject warranty claims for Goods purchased from unauthorized sellers, including unauthorized Internet sites. Except where prohibited by applicable law (which may include the Province of Quebec, Canada), this warranty applies only to the original purchaser of the Goods and is not transferrable.

There are no other warranties which extend beyond those stated herein. ALL IMPLIED WARRANTIES OR CONDITIONS THAT MAY BE APPLICABLE TO PRODUCTS, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Any oral or written description of the Goods is for the sole purpose of identifying the Goods and shall not be construed as an express warranty. Some States or jurisdictions (which may include the Province of Quebec, Canada) do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

### Warranty Durations for Products Purchased July 1, 2019, and After:

Series	From Date of Sale or Delivery to End User*	Description
FR1200 Series FR2400 Series FR4200 Series FR4400 Series FR700V Series FR300V Series NX25-120 Series NX25-240 Series NX25-DDC Series FR600 Series	Lifetime	Pump castings are warranted against material and manufacturing defects for the lifetime of the pump. This warranty excludes paint and corrosion related issues. Castings include, but are not limited to, motor frames, inlet flanges and bung adapters, junction box covers, motor housings, pump housings, switch plates, and end bells.
	5 Years	The motor and associated components within the pump are warranted against material and manufacturing defects for a period of 5 years. Motor components include, but are not limited to, magnets, armatures, brush assemblies, thermal protectors, lead wires, circuit boards, and circuit board wiring harnesses.
	2 Years	Wearable components necessary for the proper function of the pump are warranted from material and manufacturing defects for a period of 2 years. Components include, but are not limited to, seals, gaskets, O-rings, springs, vanes, bypass caps, nozzle boots, switch shaft assembly components, line switches, rotors, rotor covers, and paint**.  <i>**Paint is warranted for material and manufacturing defects such as adhesion. Normal wear from product use, exposure to the elements and/or chemicals resulting in paint degradation or corrosion are excluded from the warranty.</i>
	1 Year	Accessories included in the package are warranted from material and manufacturing defects for the period of 1 year. Accessories include, but are not limited to, accessory cabling and cable connectors, elbows, hoses, nozzles, suction tubes, swivels, and anti-siphon kits.
400 Series	5 Years	All components are warranted from manufacturing or material defects for a period of 5 years.



Cabinets Hand Pumps FMS Hardware** DEF Systems TN Series TM Series TS Series TT Series 800 Series 900 Series RD Series FR8 Series	<b>2 Years</b>	All pump, cabinet, and meter components are warranted from manufacturing or material defects for a period of 2 years.  **FMS Warranty does not include FMIPAD, either separately or within NXFMPED.
Accessories, Parts, and Standard Duty Pumps (FR1600, SD1200, SD600, SD62, SD11)	<b>1 Year</b>	All components are warranted from manufacturing or material defects for a period of 1 year.

Items not covered under this warranty include, but are not limited to, miscellaneous fasteners, washers, labels, nameplates, rivets, emblems, packaging, Teflon tape, wiring nuts, and documentation. In addition, Buyer waives the right of subrogation against Fill-Rite Company and all its assigns, affiliates, employees, insurers, and underwriters, to the extent permitted by law.

\* Proof of purchase from a Manufacturer-authorized seller required for warranty claims. Without proof of purchase or proof of delivery, the product warranty date code will be used as the warranty period start date. In the European Union, Limited Lifetime Warranty is limited to 10 years.

Please do not return Goods to the store. For all warranty and product questions, contact Fill-Rite Customer Service at 1-800-634-2695. If the Manufacturer requests the return of Goods, the Goods will be redelivered to the Manufacturer in accordance with Manufacturer's instructions FOB Factory at the Manufacturer's expense. Fill-Rite Customer Service will provide an RGA number which the Buyer must note on any Goods returned at the request of Manufacturer.

Manufacturer's sole obligation under the foregoing warranties will be limited to either replacing defective Goods (subject to limitations hereinafter provided) or refunding the purchase price for such Goods theretofore paid by the Buyer in the event Manufacturer is unable to provide a replacement and repair is not commercially reasonable or cannot be timely made, and Buyer's exclusive remedy for breach of any such warranties will be enforcement of such obligations of the Manufacturer.

IN NO EVENT SHALL THE MANUFACTURER'S LIABILITY FOR ANY CLAIM FOR DAMAGES ARISING OUT OF THE MANUFACTURE, SALE, DELIVERY, OR USE OF THE GOODS EXCEED THE PURCHASE PRICE. UNDER NO CIRCUMSTANCES SHALL MANUFACTURER BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES BASED UPON BREACH OF THIS LIMITED WARRANTY, BREACH OF CONTRACT, OR STRICT LIABILITY. Some States or jurisdictions (which may include the Province of Quebec, Canada) do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Where any term of this warranty is prohibited by such laws, it shall be null and void, but the remainder of the warranty shall remain in effect.

The foregoing warranties will not extend to Goods subject to misuse, neglect, accident, negligence, or improper installation or maintenance. This warranty does not cover damage due to repair by anyone other than the Manufacturer or its authorized representative. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State and jurisdiction to jurisdiction. The disclaimers, exclusions, and limitations of liability under this warranty will not apply to the extent prohibited by applicable law (which may include the Province of Quebec, Canada). No person may vary the foregoing warranties or remedies, except in writing signed by a duly authorized officer of the Manufacturer. The Buyer's acceptance of delivery of the Goods constitutes acceptance of the foregoing warranties and remedies, and all conditions and limitations thereof.